



BEST DOCTORS



**ELITE DIAGNOSTIC
IMAGING SERVICE**



**THE RIGHT
DECISION**

WHY WAIT 3 MONTHS FOR AN MRI OR CT SCAN?

THE RIGHT CHOICE

FOR YOU AND YOUR EMPLOYEES

Diagnostic imaging is often an essential step in determining treatment plans for many medical conditions. In Canada, wait times for MRIs and CT scans can be several weeks or months. During this time, individuals can be in constant pain, their condition can deteriorate, and their time away from work can become extended.

We'll arrange for an **MRI or CT scan within 3 business days.**

Best Doctors Elite Diagnostic Imaging Service (EDIS) can lead to earlier treatment after the onset of a medical condition, and in some cases, an earlier return to full productivity at work.

HEALTHCARE CHALLENGES IN CANADA

- Statistics indicate **10-15%** of members are misdiagnosed. The number could be higher, since many errors are never discovered.¹
- Doctors seriously misdiagnose fatal illnesses about **20%** of the time, yet the majority of members don't get a second opinion due to lengthy wait times.²
- A study concluded **33%** of oncology second opinions differed from first opinions; 50% of these resulted in major changes in therapy or prognosis.³
- Studies show that costs associated with absence in the workplace due to illness are, on average, 2-3 times more than costs for medical or drug claims.⁴

MRI & CT SCAN WAIT TIMES

PROVINCE	MRI SCAN	CT SCAN
Ontario	88 days	36 days
Saskatchewan	280 days	45 days
Manitoba	84 days	35 days
Alberta	266 days	49 days
PEI	84 days	22 days

Note: MRI & CT scan wait times are for non-urgent cases. Source: Provincial government Ministry of Health Web sites in August 2012. Provinces not included in the chart did not have equivalent province-wide data available.

1 "When doctors make bad calls," (Globe & Mail, 2012), 2 "Why doctors so often get it wrong," (New York Times, 2006), 3 "Among medicine's most enduring myths," (Canadian Medical Association Journal, 2012), 4 "Making the Business Case for Investments in Workplace Health and Wellness," (Conference Board of Canada, 2012).

For more information contact:

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YOU DON'T HAVE TO WAIT



EDIS complements the following Best Doctors services already included in the Merit Contractors Association Benefit Plan:

InterConsultation™

Best Doctors will conduct an in-depth analysis of the member's medical records, including imaging scans, X-rays and test results. We'll even re-test pathology to be absolutely sure.

FindBestDoc™

Best Doctors will conduct a customized physician search and recommend a leading Canadian specialist who is accepting new members.

FindBestCare®

When expert physicians or leading care facilities are required outside of Canada, Best Doctors will find one for the member.

Best Doctors 360°™

Members can call us for medical information and resources, one-on-one support, and customized health coaching about a wide range of health related concerns.

Ask The Expert

Get written answers to personal medical questions from an expert physician.

Call Best Doctors for:

- A second opinion on a medical diagnosis and/or treatment
- Assistance finding a top specialist in Canada
- Assistance finding a top specialist outside Canada
- Help navigating the Canadian healthcare system
- MRI and CT scans in less than a week
- Expert advice about a medical condition

* Members can access this service to a lifetime maximum of three (3) diagnostic tests per medical condition. A requisition for an imaging scan is required from your physician in order to access the CT and MRI imaging service. The cost of the tests is covered by Best Doctors. This service is only available to residents of BC, AB, SK, MB, ON, NB, and NS. If Best Doctors is unable to book an appointment at a clinic within the member's province or territory, then Best Doctors may arrange an appointment at a facility in another province or in the U.S.A. based on proximity and/or respective provincial government healthcare regulations. Location and availability are subject to change. Members must be 18 to 65 years of age, and employed on a permanent non-seasonal basis, working at least 25 hours per week. Access to our services is available to members, their spouses and all dependents (*please see Merit's benefit booklet for accurate eligibility coverage definitions for spouse and dependents*). Should a member need an appointment or treatment in another province or outside Canada, all expenses associated with medical treatment (excluding the cost of the MRI or CT scan), travel and lodging are the responsibility of the member.